



THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Application of:)
Applicants: James Edward Schlabach et al.) Examiner: Srirama T. Channavajjala
Serial No.: 09/839,024) Group Art Unit: 2177
Filed: 04/20/2001) Confirmation No.: 2395
Title: Method For Training Service Personnel)
To Service Selected Equipment)

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Technology Center 2100

Commissioner for Patents
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RESPONSE UNDER C.F.R. §1.116

encl *7/1/2004*
This amendment is in response to the Final Office Action dated as mailed March 24, 2004 and having a response due date of June 24, 2004. Please proceed to the following page.